

Gautam Keshri

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Mumbai, IN

Overview

Scrum Master with 14+ years experience in Digital commerce, Healthcare. Expertise in full software life Cycle implementation, upgrade, product support, go-live assistance, post-implementation and support.

Professional Experience Summary

- Define project scope and enable improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
- Define and Manage a well defined Project Management process and ongoing process improvement.
- Plan, organize and lead team meetings and ensure action is taken based on the team discussions.
- Facilitated Sprint Planning, Daily Standups, Sprint retrospectives, Backlog Grooming and Release Planning..
- Engage with Product Owner, Business Stakeholders and delivery team to understand business needs and identify appropriate solutions.

TECHNICAL SKILLS

- **Technology:** Python, Nodejs, HTML, CSS, JavaScript, PHP, AWS, Magento, Shopify,
- **Tools:** Git, JMeter, Docker, Elasticsearch, RabbitMq, Teamwork, MS Office, Microsoft Teams

PROFESSIONAL EXPERIENCE

Delivery Manager

Jan '13 - Present

NDcommerce

Mumbai, IN

ND-Commerce is one of the leading digital commerce solution provider in India and serving +50k customers every month.

Product: An online eCommerce solution provider complete with payments, customer issue resolution, Omnichannel, OMS, CRM and ERP etc.

- Worked on the development of **eCommerce sites** to handle **10k+ orders** per day
- Spearheaded Product **Development Lifecycle** from understanding the Business Case to Implementation
- Single-handedly **delivered ~30+ new features** for the eCommerce system.
- Conceptualized and implemented a plan to **integrate a 3rd party Channel Management System**.
- Integrated **Payment Gateways**, CCavenue & Razorpay, Logistic partner to process **20k+ daily payments**.
- **Managed 5+ cloud-based** server's multi-layered design using Amazon EC2 and Nginx.
- **AWS service administration:** IAM, VPC, EC2, S3, RDS, CloudWatch, DynamoDB, Lambda, API Gateway.
- Used **selenium** to deploy a series of new automated software tests that cut QA **overhead by \$1000**
- **WAF** implementation to protect against a DDOS attack, rate limit and other security threats.

Lead Engineer

Apr '12 - Jan '13

Iksula Services Pvt Ltd

Mumbai, IN

Iksula an e-Commerce company which also help in their supply chain and retail operations .

- System designing and performance optimization.
- Experience in Amazon CLI, EC2, S3 and CloudFront.
- Oversee architectural development and software actives.

Lead Engineer

Apr '11 - Apr '12

Zaptech Solutions

Ahmedabad, IN

An E-commerce company provide shopping cart solution

- Server management, E-Commerce application development. Site search using Sphinx.
- Web stack management (Nginx, PHP-fpm, Percona-DB)

Head, Services

Nov '09 - Apr '11

Yashomati hospitals Pvt Ltd

Banglore, IN

Multi-Specialty Hospital

- Implementation of Hospital Information system.
- Integration of Medical equipment and multiple services with HIS system.

Sr. Software developer

Aug '07 - Oct '09

CSIR-National Aerospace Laboratories

Bangalore, IN

Council of Scientific and Industrial Research the largest research and development organisation in India.

- Design and development of parallel computer for fluid dynamics.
- Development and optimization of code for synchronization and inter-processor communication.

Software developer

Aug '06 - Feb '07

Mindlogicx InfoTech Pvt. Ltd

Bangalore, IN

An education technology company has developed an online Learning Management system.

- Media and portal management.
- Blog and email campaign management.

EDUCATION

Bachelor of engineering in information technology

Apr '02 - Apr '06

Anna University

Coimbatore, IN
